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| **User group** | **Characterizing properties** | **Requirements that can be deduced** |
| Type of user |  |  |
| Frequency of use |  |  |
| Mandatory/discretionary |  |  |
| Computer experience |  |  |
| Education/intellectual ambitions |  |  |
| Motivation / goals |  |  |
| Number of users |  |  |
| Task knowledge needed |  |  |
| Training on system |  |  |
| Other system used |  |  |
| Ways of working |  |  |